

**Comsys Software S.A.E - Egypt's leading Software provider for Hospitality, Retail, and Financial Software solutions.**

**Guest Hospitality Card (GHC) management tool, a strong and impressive tool that provides hotel guests with an "All-in-one" card for their room key card, debit card, and ID card in the hotel.**

#### **Challenge**

"Vime hotels & resorts" a group that is trying to make a place for itself within the independent hotels in Spain. And is also trying to take place in Egypt with its first 5 star hotel "Vime Gorgonia Marsa-Alam" by providing a Luxurious 5 star deluxe hospitality service. Vime choose Comsys software to help in leveraging the service through presenting a master piece technological feature that no one in the area presents, the Guest Hospitality Card (GHC), this card is everything for the guest in the hotel, it is his ID, room keycard, debit card, etc...

#### **Solution**

Comsys development team conducted a meeting with Vime hotels & resorts IT team and concluded an analysis report with the needed requirements. The solution that was proposed from the Comsys development team was a Guest Hospitality Card (GHC) management tool), the proposed solution was approved by Vime's IT team and a beta version was created to find and wrap all requirements needed whether the old or new requirements that should arise after running the new system.

Comsys developers liaised with Vime's IT team to ensure that all aspects and data flow from the hotel's database to the card and vice versa were as required.

The beta version was then set at the hotel and a gap analysis report was made with the cooperation of both "Comsys" and "Vime hotels & resorts" teams to finalize the requirements needed by Vime's management.

The final version was the complete solution with the requirements of Vime hotels & resorts which the It described as the magical tool from Comsys.

#### **Benefits and Results**

In order to meet their very specific requirements, Vime Hotels & Resorts choose to work with a professional, flexible, and reliable software company who they saw confident to provide the quality and expertise that was required.

In addition, Vime Hotels & Resorts selected Comsys Software as their success partner, based on their ability to deliver on several essential criteria:

- Quality and continuity of the development and delivery
- Cost effectiveness
- Ability to offer a seamless integration with different third parties
- Flexibility in developing different client requests on the software solutions

**FOR FURTHER INFORMATION  
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